



We strive at Rock Custom Pinball to give our customers the best quality, craftsmanship and customer service we can possibly provide.

The majority of our products we offer have pictures, descriptions and video to help you make the right decision on purchasing your pinball accessories.

Please read our refund policy and liability stated below.

**All sales are final unless otherwise described.**

**Defective or Damaged product:**

Products received that are defective or damaged must be reported to Rock Custom Pinball via email at [rockcustompinball@yahoo.com](mailto:rockcustompinball@yahoo.com) or through our website [www.rockcustompinball.com](http://www.rockcustompinball.com) within 7 days of confirmed delivery.

- Buyer is responsible for return shipping.
  - If the product packaging is received damaged resulting in the merchandise being defective, packaging must be included.
- When Rock Custom Pinball receives the defective / damaged product, after it is inspected, you will be notified via email of receipt.
- Refunds will be processed within 48 hours of confirmation email.

**Liability:**

Rock Custom Pinball products are self-installation products. When purchasing our products the customer assumes any and all liability of any damage to self, machine and/or product during installation.

Thank you for shopping at Rock Custom Pinball

~ Chris "Rock"